

Medicaid Renewal & Reapplication FAQ



How to Re-Apply for Medicaid Online

- 


Go to the Website
MICHIGAN.GOV/MIBRIDGES
- 

Click Login
Use your previous username and password from when you had Medicaid before.
- 

Forgot Credentials?
Click Forgot Username? or Forgot Password? to reset. Or call the help desk at 844-799-9876.
- 

Apply for Benefits
From the dashboard, click Apply for Benefits – select Healthcare Coverage and any additional benefits.

Common Questions & Answers



What happens if I miss the renewal deadline?

If your deadline to reapply passes, you lose health coverage. Call the Beneficiary Help Line toll free at 1-800-642-3195 (TTY: 1-866-501-5656), Monday–Friday, 8 a.m. to 7 p.m., or use the MI Bridges portal.



Why did I lose my Medicaid coverage?

Many people lose coverage because the state needs updated information — such as income, address, or household details. Make sure your information is current in MI Bridges.



I thought I already renewed. Why does it still show inactive?

It can take time for the system to update. You may still need to submit documents or respond to a notice from MDHHS.



What documents might the state need?

Common documents include proof of income, identity, address, or household size. Have these ready when you apply or renew.



What if I never received a renewal letter?

Check MI Bridges for your renewal date — mail issues or address changes can cause missed notices. Update your contact info right away.






What if I'm uninsured right now?

You may still qualify for Medicaid. If not, Trinity Health Community Health Workers can help you explore other coverage options so you're never without care.

How Do I Know If My Medicaid Is Renewed?

MDHHS will review your case and send you a letter. It will tell you one of the following:

-  You are eligible
-  No longer eligible
-  More info needed



MI Bridges

Key Phone Numbers

- MI Bridges Help Desk: 1-844-799-9876
- Beneficiary Help Line: 1-800-642-3195
- TTY: 1-866-501-5656
- Monday – Friday, 8 a.m. to 7 p.m.



Online Resources

MI Bridges Portal:
newmibridgeslogin.michigan.gov
Apply, renew, upload documents, and check your status — all online, anytime.



Can someone help me with my application or renewal?

Yes! Trinity Health Community Health Workers can help you complete forms, upload documents, or contact the state on your behalf. Don't navigate this alone — help is available.



Call: **1-833-687-0515**



Email: CHW4U@trinity-health.org



Don't wait. Getting help early can protect your care.

