<u>HIE Privacy Incident</u>

Trinity Health ("Trinity") is providing notice of a data incident that may have affected a limited number of individuals' information.

Trinity hospitals and providers participate in automated electronic data exchanges called Health Information Exchanges ("HIEs") to support patient care, quality, and efficient care coordination. Federal regulations require that health information be shared electronically between doctors and hospitals involved in the treatment and care of shared patients.

What Happened?

On January 13, 2026, we were notified by our HIE partner that certain companies may have obtained specific patients' records through the data exchange outside of permissible purposes.

What Information Was Involved?

The type of information identified varies by individual but may have included patient name and one or more of the following: clinical care details, demographic information, insurance information, and potentially driver's license number.

What We Are Doing

We regret that is incident occurred and apologize for any concerns associated with this notification.

The HIE has suspended access to patient records by these companies while it investigates this incident. We are notifying impacted individuals and as a precautionary measure, we are providing complimentary credit monitoring and identity protection services at no charge.

What You Can Do

If you have questions about this incident or would like to enroll in these services, please contact the dedicated call center at 833-877-5364 toll-free, Monday through Friday from 7:00 AM -7:00 PM CT, excluding holidays.

Additionally, it is always prudent to carefully review statements sent to you from your healthcare providers, insurance company, and financial institutions to ensure that all your account activity is valid. Report any questionable charges promptly to the provider or company with which you maintain the account.

Individuals may also place a fraud alert or a credit freeze by contacting the credit reporting agencies:

Equifax	Experian	TransUnion
(888) 298-0045	(888) 397-3742	(800) 680-7289
P.O. Box 105069	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30374-0241	Allen, TX 75013-9701	Chester, PA 19016-2000
www.Equifax.com	www.Experian.com	www.TransUnion.com

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state attorney general.

The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state attorney general, and the FTC.